



**B E L M O R E**

DENTAL STUDIO & IMPLANT CLINIC

## Information Pack

Your **First** Choice , Your **Best** Choice  
For **Dental Excellence**

Tel: +44 (0)28 6632 9222 | From ROI: 048 6632 9222



## AWARDS

Belmore Dental



### Irish Dentistry Awards

Irish Dentistry Awards Best Dental Team 2017  
 Irish Dentistry Awards Best Dental Practice 2017  
 Irish Dentistry Awards Practice of The Year 2017  
 Irish Dentistry Awards Best Dental Team Ireland 2014  
 Irish Dentistry Awards Best Community or Charity Project 2012  
 Irish Dentistry Awards Best Dental Team Ireland 2012  
 Irish Dentistry Awards Best Practice Ireland 2012 -  
 Highly Commended



Excellence in Customer Service 2017



### Dental Awards UK Ireland

Winners of Private Dentist Awards 2016 Best Dental Team North  
 Best Young Dentists Northern Ireland 2011 Joe McEnhill  
 Best Dental Team UK 2010  
 Best Dental Team Northern Ireland 2010



**BDA Good Practice - 11 Years Continuous Membership**

Belmore Dental Implant Clinic has been **delivering** private **dental care** for over **15 years** at this location.

At Belmore Dental our goal is to provide our patients with dental excellence in a home from home setting. All patients can expect a personally tailored experience as we understand that each individual is unique and has specific needs.

The practice offers the latest in dental advances including same day restorations with our state of the art **CEREC** machine, Digital Smile Design, complete smile makeovers using implants to replace missing teeth and cosmetic treatments to perfect what teeth are still present.

These include crowns, veneers, bridges, teeth whitening, invisible orthodontics and treatments for phobic patients.

Our **aim** is to **provide** you and **your family** with the **highest quality** treatment and **dental care**.

Whether you are a patient requiring the best of cosmetic dentistry or a nervous patient who needs their confidence building, we are here to help.

Whatever your needs, we are committed to providing an excellent service in a relaxed, personal and friendly environment.

The practice also provides high quality dental care to a small number of NHS patients.

## OUR ETHOS

Belmore Dental



## YOUR First Visit

### Booking an Appointment

Appointments can be made by calling the practice directly on **(028) 6632 9222** and speaking to our reception team.

If you would prefer you can also book your appointment online via [www.belmoredental.co.uk](http://www.belmoredental.co.uk), or by contacting us via email at [info@belmoredental.co.uk](mailto:info@belmoredental.co.uk).

Before your first visit to Belmore Dental we will ask you to complete a patient information pack and medical history, which should be returned to us at least 48 hours prior to your appointment, in order to make everything as easy and smooth as possible for you when you get here.

This is to provide us with information which may be relevant to your dental treatment. It is not normally necessary for us to have access to your previous dental records, however feel free to bring copies of any recent x-rays or treatment plans. You will then be shown to our waiting lounge where you may relax in comfortable surroundings whilst enjoying a complimentary tea, coffee, hot chocolate or chilled water. A member of staff will then collect you and take you to your new dentist.

At the **first visit** we feel it is more **important to get to know you** and establish a **good relationship**.

Therefore unless there is any emergency treatment necessary we confine our first visit to discussion of your Dental needs (if any), the taking of a medical history and a thorough Dental examination together with any necessary x-rays.

Your dentist will then explain any findings and discuss your treatment options and recommendations identified during the examination. By explaining the options fully, we enable you to make an informed decision about the procedure which is right for you. You will be given a written report and treatment plan, including an estimate of costs. After your treatment is complete we will agree together how often your routine examination and hygienist appointments will be.

For most patients this will be every six months. We can make your check-up appointment at your last visit or our fully integrated computer system will generate a recall to be sent to you through the post, email or text messaging!

Your health and comfort are our primary concerns so please let us know of any conditions requiring special attention, or of any changes in your health during treatment. If any problems should arise at any time, please inform the Dentist, Practice Manager, or an appropriate staff member so we may have the opportunity to resolve the matter.

### Our Patients can expect from us:

A high degree of professional skill and ability. A comprehensive examination, diagnosis and explanation of our findings.

The development of treatment alternatives and an explanation of the costs and benefits of each so all patients can make an informed decision in selecting treatment that is most appropriate to his or her individual needs, means, and desires.

Integrity to perform all services to the best of our knowledge and ability. That we studiously keep abreast of progress in dental sciences and follow current best practice.

### In return we expect from our patients the following:

Your cooperation in making and keeping appointments. Should it be necessary to change an appointment, we require at least 48 hours' notice.

We do make a nominal charge for missed appointments, but it is never our wish to do so.

## PATIENT Expectations



## Our Financial Policies are as follows:

Our patients understand that in order to deliver optimum dentistry, we must maintain our office on sound business principles.

Therefore, we inform our patients of our financial policies at the very beginning of our relationship to avoid any misunderstandings.

**We accept all major debit cards, credit cards, cash and euro payments.**

## Treatment Plans

Treatment plans are presented to all patients before any work begins and we will explain the procedure involved so that you fully understand the proposed treatment.

The costs and the time required to perform the services will also be discussed. If at any time it is necessary to change the treatment plan and additional charges are applicable, this will be explained to you and agreed before treatment continues. Payment for the examination appointment is due at the time the services are rendered.

Extended payment plans are available for qualified individuals for subsequent treatment.

Lengthy appointments may require a deposit, this is fully refundable against the cost of treatment.

Half the cost of all treatments involving crowns, bridges, veneers, Implants and Ortho must be paid at the preliminary treatment visit and all accounts settled in full before the last treatment visit.

## Meet The Team Practice Principal

### Dr Sinead McEnhill

*BDS MSc (Imp Dent) MFGDP Adv Dip Imp Dent  
RCS(Eng.) FICD, GDC No. 70804*

**Sinead McEnhill is the director of  
Belmore Dental Implant Clinic.**

- 2017 Irish Practice of the Year,
- Overall Best Team Ireland 2017 and Best Team UK
- North at the Private Dentistry Awards 2016/17.

Sinead opened Belmore Dental Implant Clinic in 2003. She is a previous tutor and practice assessor for the Diploma in Implant Dentistry course at the Royal College of Surgeons (Eng.) and clinical mentor for Smiletube for the RCS (Ed) implant diploma.

Digital dentistry for implant and bone reconstruction, including multi-disciplinary planning using Digital Smile Design form the backbone of her work, all whilst mentoring and teaching dentists on their postgraduate journey.

Sinead lectures across the UK on digital workflow for dentists in implant dentistry and has a number of published articles on the same topic.

Sinead attained an MSc in Implant Dentistry from Leeds University, 2016, where her research was related to peri-implantitis.

As **recognition** of her focus on **philanthropy and dental achievements**, she was **inducted** as a fellow **into the International College of Dentists** in **2015** from **Trinity College** Dublin.



## MEET Our Team



### Joe McEnhill

*BDS MFDSRCS AdvDiplImpDentRCS Ed  
(Eng) FICD, GDC No: 77972*

Joe qualified from Queen's University, Belfast, in 2000. He then relocated to Manchester to continue his education within the primary care field. After developing a keen interest in dental surgery, Joe joined a leading Manchester maxillo-facial unit enabling him to participate in major reconstructive surgery, notably by employing dental implants. It was in this post that Joe gained his Membership of the Faculty of Dental Surgery, Royal College of Surgeons in Edinburgh. Joe returned to his native Enniskillen in 2005 to take up a position in his family practice. He has continued with his postgraduate training achieving a Diploma in Implant Dentistry in addition to an advanced certificate representing his bone grafting capability. This was awarded by the Royal College of Surgeons in England and is considered to be the gold standard. Joe also has travelled the world in order to learn new techniques including many trips to Germany, Spain and England. He spent a week studying in Brazil under one of the world's foremost authorities in cosmetic dentistry. This encompasses not only teeth, but takes into consideration gums, lips and facial harmony; all of which amounts to beautiful symmetrical and harmonious results. Joe is an active member of the Irish Association of Aesthetic Dentistry and is frequently travelling to various conferences around the world. As recognition of the high standard of Joe's treatment he was awarded the Best Young Dentist in Northern Ireland 2011.

Since then Joe has completed a yearlong course studying both restorative dentistry and the science of occlusion (how the teeth bite together); for many this is the cornerstone of predictable long-lasting dentistry. Following on from this Joe has started to develop his skills with the manipulation of the gums. This either involves sculpting overgrown and unsightly gums or grafting those gums that have receded. The shape of the gum is a vital aspect of creating the perfect smile. Joe is not one to sit still and is always looking to learn the latest techniques. In the age of digital dentistry, we can now use computer technology to not only design teeth but to also manufacture them on site within a few hours. Joe has completed a course on digital smile design that allows him to use a series of photos and videos to create the perfect smile without even having

touched the teeth. Patients can therefore get a preview of their final smile before even embarking on the treatment journey.

Undoubtedly continual professional development is exceptionally important to Joe and this is unlikely to change anytime soon. However, Joe is also active in helping others with their own development. He will often lead restorative evenings to help mentor referring dentists with both surgical and implant dentistry. Whether they are interested just to stay abreast of latest developments or if they want to get their hands dirty, Joe will always be available for advice, guidance or just a helping hand. In 2017 Joe was privileged to be invited to become a Fellow of the International College of Dentistry. Those inducted into the college must have proven themselves academically within their chosen field or to have been an active philanthropist.

### Dr Annamaree Welsh

*B.D.S, GDC No. 63230*

Annamaree qualified in 1988 from Edinburgh University. After a vocational training year in Oxford, she worked in the Western Australian outback as a community dentist covering a 150-mile radius and returned to Fermanagh in 1989 to work in general practice.

Annamaree enjoys the challenges of advanced restorative dentistry, she combines this skill with really understanding patient anxiety to transform neglected teeth and gums. She is always keen to learn new techniques and methods of treatment, most recently adding new skills to her profile which include the offer of IV sedation to patients who are extremely nervous. She is also trained in botulinum toxin facial injections and dermal fillers to offer aesthetic options for the face.

Annamaree has also recently started to offer PRGF mesotherapy to help with the quality of your skin. To increase the quality of treatment for her patients she has also travelled to England and Prague to learn more about the use of CEREC technology which makes getting crowns a less time-consuming option for patients. Patients leave their visit with Dr Welsh confident and motivated to look after their new smile.

## MEET Our Team



## MEET Our Team



### Dr Caitriona Cody

BDS - GDC No: 257709

Caitriona qualified from Queens University Belfast in 2015 with a Bachelor of Dental Science achieving distinctions in Oral surgery and the Practice of dentistry. During University she was selected to participate in a summer internship undertaking microbiology research.

She has went through her foundation training programme in Northern Ireland gaining further experience in all aspects of dentistry and now joins the team which helped to inspire her to pursue dentistry as a career. Caitriona worked with us as a trainee dental nurse during a gap year between school and university.

Caitriona enjoys all aspects of dentistry, in particular providing patients with natural looking and aesthetic dentistry and has built up a reputation of child friendly practice.

She has recently passed her Part 2 MFDS examination and being passionate about her career is continuously developing her skill to extend the treatments she can offer.

## Meet The Team Practice Manager



### Lorraine Browne

Lorraine has worked with the Belmore Dental Implant Clinic team for 10 years and is the Practice Manager for the clinic. Lorraine began her career here as a dental nurse and progressed to lead the nursing team before applying for her current position.

She passed the National Diploma in Dental Nursing exam in 2009 and continued to complete the national examination in sedation in March 2011 and the Dental

Radiography qualification in 2012. Lorraine has also undertaken training in Dental Impression taking, pouring & casting and Cannulation for sedation patients.

Lorraine was awarded the **Best Dental Care Professional Award of Northern Ireland in 2011** and proceeded to receive the overall **UK award for Best Dental Care Professional 2011** at the Dentistry Awards Leicester.

She also received the award for Best Practice Manager in the Irish Dental Awards 2014. Never one to sit still for long she has completed an ILM Level 3 course in Leadership & Management in 2016 and hopes to progress to Level 5 in 2018. Lorraine will be completing her final year of the City & Guilds Beauty Therapy course in 2018 and has also, recently completed extensive training in AlumierMD products and Chemical Peels.

Lorraine has a friendly and outgoing personality, she is always enthusiastic about her job and is dedicated towards ensuring all our patients receive the highest standard of care possible. Lorraine is also a qualified First Aid and AED instructor and is appointed the First Aider within the practice.

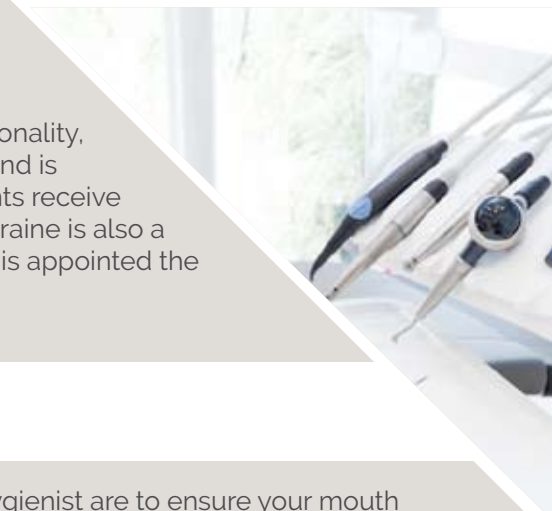
## Meet The Team Preventative Therapist

The primary roles of our Therapist and Hygienist are to ensure your mouth remains healthy and free from tooth decay and gum disease.

This is achieved by professionally deep-cleaning your teeth and gums and teaching you the best brushing and flossing techniques for improving your dental routine at home.

We have at least one Hygienist or Therapist working every day in the practice.

## MEET Our Team



## MEET Our Team



**Joanna McEnhill**  
Dental Therapist, GDC No. 161019

I started my career in 2000 as a dental nurse, I thoroughly enjoyed the job and quickly realised I wanted to progress within the dental team. I spent the next few years gaining qualifications to enable me to apply for dental hygiene and therapy. In 2007 I was offered a place at Liverpool dental school and qualified in 2009, I have been part of the Belmore Dental Team since.

A big part of my job satisfaction is working with my patients, getting to know them and making their trip to Belmore dental as enjoyable as possible. I aim to achieve the best quality of care for our patients. Many of my patients I see on a regular basis and have developed a strong relationship with them. As a dental hygienist and therapist,

I carry out a variety of treatments, including: general cleaning, periodontal treatment, tooth whitening, oral hygiene instruction, diet advice, dental fillings, children's extractions and many other treatments.

A big part of my job is motivating patients and teaching techniques on good oral hygiene. At Belmore dental we carry out complex treatments including dental implants, advanced bridge work, veneers and crowns. Good after care of any restorative work is essential, I aim to teach patient's how to clean and maintain their teeth to the best possible standard.

Over the last few years I have been on various courses to keep me up to date and keep my clinical skills at a high standard. These include an aesthetic white filling course, to achieve optimum aesthetics for patients having white filling on front and back teeth.

My most recent achievements have been more focused on facial aesthetics including Botox, fillers, PRGF- this is a cutting-edge technique used to re boost the skin turn over and chemical peels. I am also involved in promoting good oral hygiene and diet in children,

I often visit local schools to teach children good oral hygiene and diet habits. I held an open day for primary school children here at Belmore dental where local schools brought the children to visit. This was very successful in introducing children to the dental environment and making the visit educational and fun.

Belmore dental team all work together to offer our patients the best quality of care.

We **work hard as a team** to make our patients **feel welcome** and as **relaxed** as possible.

Many patients are nervous and anxious about visiting the dentist, we hope our welcoming and friendly practice helps to ease those nerves and make your visit enjoyable.

**Tanya Hall**  
Dental Hygienist, GDC No. 6073

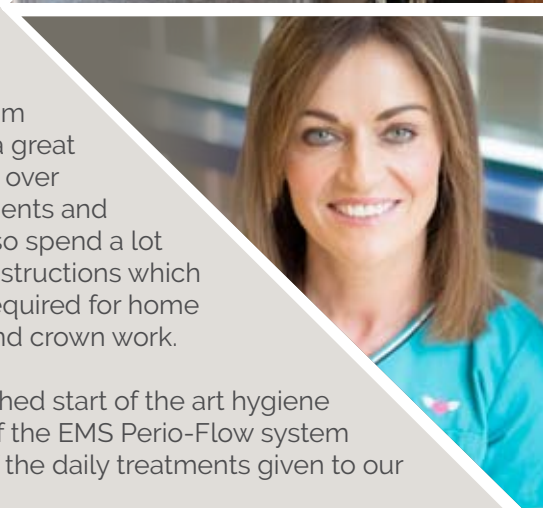
I graduated with Distinction from Queens University Belfast in 2002, and since then have been part of the team here at Belmore Dental Implant Clinic.

I very much enjoy working here, all our team has a friendly attitude and I have built up a great rapport with both patients and colleagues over the years. I specialise in periodontal treatments and cosmetic teeth whitening procedures. I also spend a lot of time with patients giving oral hygiene instructions which enables them to perfect the techniques required for home care of dental implants, veneers, bridge and crown work.

I really enjoy working in our newly refurbished start of the art hygiene suit and have recently trained in the use of the EMS Perio-Flow system which has now become an integral part of the daily treatments given to our patients.

The EMS Perio flow system is a pain free treatment used for overall good gum health and is especially effective in keeping implants maintained and healthy long term. This new equipment is proving very patient friendly and offers the latest advances in dental hygiene treatment. Recently I have trained in cannulation and providing facial PRGF treatments.

## MEET Our Team



## MEET Our Team



### Meet The Team Reception

Our receptionist team consists of Iris, Tori and our treatment Coordinator  
**Gail Taylor** GDC 241349.

Who have a wealth of experience and qualifications to keep the practice running smoothly, helping our patients to feel welcome and relaxed.

They are often assisted by other members of the clinical team.

### Meet The Team Clinical

All our dental nurses are GDC registered and appropriately trained to help put patients at ease and to create a pleasant and comfortable experience.

They are responsible for maintaining strict cross-infection controls to ensure patients and the clinical team are suitably protected.

They have many years of dental nursing experience and are very knowledgeable in all aspects of dentistry.

All Dental Nurses have to have Professional Indemnity, be DBS (CRB) checked and have to complete verifiable Continual Professional Development on an annual basis. Our team includes

**Yvonne O'Shea** Dental Nurse GDC 218571

**Shanua Hamrogue** Dental Nurse GDC 263333

**Siobhan McCusker Boyle** Dental Nurse GDC 129507

**Danielle O'Donoghue** Dental Nurse GDC 246967

**Sarah Brady** Trainee Dental Nurse

### Opening hours

#### Day Time

Monday 9.00am to 5.00pm  
Tuesday 9.00am to 5.00pm  
Wednesday 9.00am to 5.00pm  
Thursday 9.00am to 5.00pm  
Friday 9.00am to 4.00pm  
Saturday & Late Evenings By prior arrangement

#### In an Emergency

During Surgery hours contact the Practice on  
**02866 329222.**

Wherever possible we see all emergencies the same day. Outside surgery hours please telephone the practice where details of the emergency dentist on duty will be given.

### Free Treatment Coordinator Visit

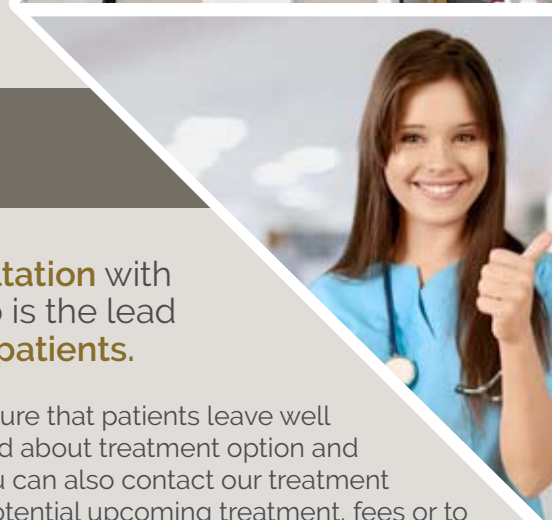
We can offer you a **FREE consultation** with our **Treatment Coordinator** who is the lead contact to **all new** and **existing patients**.

Our Treatment Coordinator is there to ensure that patients leave well informed with all their questions answered about treatment option and with alternatives and fees introduced. You can also contact our treatment coordinator with any queries regarding potential upcoming treatment, fees or to schedule appointments.

#### During your Free Treatment Coordinator Consultation, you will:

- Meet with our coordinator to discuss problems and possible solutions
- Meet your dentist who will guide our coordinator on possible solutions and to discuss similar case studies
- Have photos taken to assess how appearance can improve
- Discuss possible costs of treatment

## OPENING Times



## OUR Treatments



### Nervous & Anxious Patients

Being nervous or anxious about visiting the dentist is a serious, but common condition that affects a large proportion of people.

Many **people** are so **fearful** or **anxious** about **visiting** the **dentist** that they let their **oral health suffer** as a result. **We can help!**

At Belmore Dental we have years of experience dealing with nervous patients and we are able to try and make your dental visit as comfortable as possible.

For patients who are very anxious we are able to offer the additional service of Dental Sedation.

Sedation is a technique used to reduce your anxiety and minimise any discomfort during your dental treatment, whilst remaining conscious at all times.



### The Surgeries

We **continually invest** in our **equipment** and **materials** to ensure that the patient **experience** is as **good** as it can be.

The surgeries are modern, clean and well equipped to produce the highest levels of dentistry and we are constantly striving to improve our standards by continual professional training.

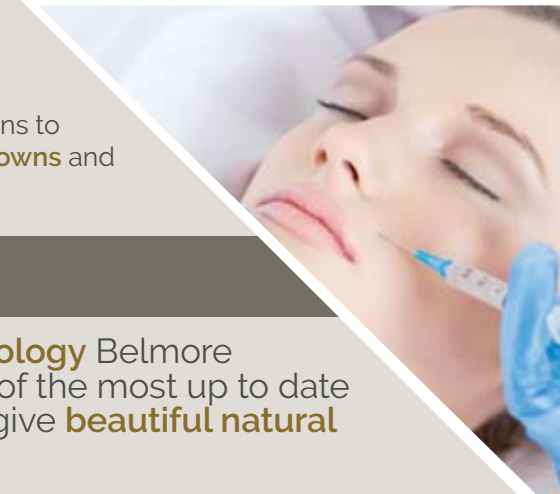
### Cutting Edge Digital Technology

Here at Belmore we offer the latest in **modern** forward-thinking **technology**, and are always on the look out for new ways to keep our **patients needs** satisfied.

We offer the most up to date in **3D scanning technology**, with both **CEREC** and **3Shape Trios scanning**.

There are many benefits to using this type of technology, it's fast, easy, and accurate, however, one of the biggest benefits of this technology is that it can save the discomfort of a conventional impression tray, making things a lot easier for the patient.

Along with this we also have an onsite milling machine which allows our clinicians to create **same day restorations** such as **crowns** and **veneers**.



### Facial Aesthetics

Along with **cutting edge technology** Belmore Dental Studio also offers many of the most up to date **facial aesthetic treatments** to give **beautiful natural** enhancement where needed.

### PRGF Facial Rejuvenation

Thanks to advances in regenerative medicine it is now possible to use your own body to regenerate itself by means of the platelets found in your own blood plasma.

Using small amounts of blood taken from your arm our clinicians are able to separate this into layers which includes the platelet layer which is used to provide a range of benefits. This process can be used to rejuvenate the face in areas which are beginning to age and can even be used to stimulate hair growth of the eyebrows or scalp.

## OUR Treatments

### Dermal Fillers

Dermal fillers are an increasingly popular facial treatment used to reduce wrinkles and folds, and to reshape the face and lips.

Dermal fillers are an **excellent** choice for patients as they offer **instant rejuvenation** of the face, whilst remaining a very **safe method** in the hands of **our experienced** clinicians.

### Botulinum Toxin

Botulinum Toxin is a very **safe**, effective **treatment**, not only for cosmetic concerns but also for a number of medical conditions including migraines and excessive sweating.

Botulinum Toxin works by blocking the transition of chemical messages sent from the nerve to cause the muscle to contract. Without these messages the muscle stays in a resting state until the messengers "recover", this process takes approximately 2-3 months.

### Thread-lift facelift

A thread-lift is a delicate cosmetic procedure used to gently lift sagging facial skin in order to produce a smoother, more youthful appearance. A thread-lift can be a less invasive alternative to a traditional face lift, without the risks and downtime associated with surgery.

We also offer a **selection** of high end **cosmetic skincare products** from the brands **ZO Medical Skin Health** and **Alumier MD**.

There are products available to suit every skin complaint and a consultation with one of our product specialists will give you a better idea of your skin type and which products will work best to treat your areas of concern. Along with this we also offer in house facial peels to treat dull or congested complexions and leave you feeling great and glowing.

## Current Fees List

### Exams & X-Ray

New patient exam (adult)		£50
New patient (child)		£20
Routine examination		£30
OPG		£30
Small radiographs		£15
CT Scans	From	£80

### Fillings

Amalgam Fillings	From	£38
Composite restoration	From	£70
Glass Ionomer	From	£40

### Root Treatments

Incisors	From	£245
Pre-molars	From	£295
Molars	From	£385

### Crowns / Veneer

Crowns	From	£495
Veneers	From	£495
Bridges	From	£495
CEREC Inlay	From	£295
CEREC Onlay	from	£400
Cerect Crown	from	£475
Cerect Veneer	from	£475

### Facial / Aesthetics

Wrinkle Reduction	from	£179
Dermal Fillers	from	£250
Facial Peels	from	£70
PRGF	from	£495
Thread Lift Face Lift	from	£600

Surgical		
Implants	from	£1995
Extractions	from	£49.50
Surgical Extractions	from	£150
Bone Augmentation	from	£450
Bone Grafts	from	£1200
Sinus Lift	from	£1600
Dentures	From	£650
Hygiene		
20 min Hygiene appt		£40
30 min Hygiene appt		£60
40 min Hygiene appt		£85
Dentomycin		£60
Periodontal treatment (2 visit)	From	£450
Root planning per tooth		£70
Inlays		
Porcelain inlay		£400
Whitening		
Home Whitening Treatment	from	£190
Zoom	from	£375
Sedation		
Nitrous Oxide		£40
IV Sedation		£140
Appliances		
Cerezen		£600
Somnowell (inc Consultation)		£1500

## Accessibility

We endeavour to see all patients, unfortunately, our practice is not accessible to wheelchair users. If you do have any disability that you think we need to know about please give us a call before your appointment and we will do our best to put suitable arrangements in place to accommodate your needs.

### Available formats

- Information about the practice is available in the following formats: large print, braille, audio and electronic. These formats can be obtained by the practice on request.
- British Sign Language (BSL) and foreign language interpreter services are available .

## Complaints Policy

In **this practice** we take **complaints very seriously** and we try to **ensure** that **all our patients** are **pleased** with their **experience** of our service.

When patients complain, they are dealt with courteously and promptly so that the matter is resolved as quickly as possible.

The main contact within the practice who will handle customer complaints is the **practice manager Lorraine Browne**.

Our aim is to react to complaints in the way in which we would want our complaint about a service to be handled. We learn from every mistake that we make and we respond to customers' concerns in a caring and sensitive way.

PRACTICE  
Accessibility





**COMPLAINTS**  
**Policy**

Free  
Belfast  
Tel 0800  
or [www.ni-dental.com](http://www.ni-dental.com)  
For complaints

**The Dental Complaints Service**  
The Lansdown  
2 Lansdown  
or [www.ni-dental.com](http://www.ni-dental.com)  
For complaints

Northern Ireland Ombudsman,  
Freepost BEL 1478,  
Belfast BT1 6BR  
Tel 0800 34324  
or [www.ni-ombudsman.org.uk](http://www.ni-ombudsman.org.uk)  
For complaints about NHS treatment.

The Lansdowne Building,  
2 Lansdowne Road, Croydon,  
or [www.dentalcomplaints.org.uk](http://www.dentalcomplaints.org.uk)  
For complaints about private treatment.

The General Dental Council,  
37 Wimpole Street  
London W1M 8DQ  
[www.GDC-uk.org](http://www.GDC-uk.org)

May be contacted for information however do not  
deal with complaints directly.  
9TH floor Riverside Tower,  
5 Lanyon Place,  
Belfast, BT1 3BT  
Email: [info@rqia.org.uk](mailto:info@rqia.org.uk) / [www.RQIA.org.uk](http://www.RQIA.org.uk)



**THE  
Author**  
May be  
deal with  
gTH floor Riv  
5 Lanyon Place  
Belfast, BT1 3BT  
Email: [info@rqia.org.uk](mailto:info@rqia.org.uk)

Patients who are violent or abusive to practice personnel, to other patients or anyone else on the practice premises will be refused treatment and reported to the appropriate authorities

# Consent and Confidentiality

**The following languages are spoken at the practice: English**

Patients who are violent or abusive to practice personnel, to other patients or anyone else on the practice premises will be refused treatment and reported to the appropriate authorities

At your first appointment we do ask that any patient, under the age of sixteen, should be accompanied by a parent or guardian. We take patient confidentiality extremely seriously at Belmore Dental and all personal information is treated in the strictest confidence. Only members of staff have access to patient information.

We have a strict confidentiality policy.


To see a copy of this policy or if you would like further information regarding your rights to view your patient records please ask our reception team. The practice regularly communicates with its patients by email to confirm appointments and costs of treatment. We will not send by email any information regarded as personal – for example, information about treatment planning and treatment, without your consent.

For you to benefit from receiving these communications, we need you to give your agreement for us to contact you by email. If we do not receive your acceptance, you will not receive email communications from us.

We have a strict infection control policy, to see a copy of this policy or if you would like further information please ask at reception.

## Where To Find us

Belmore Dental Studio and Implant Clinic can be found at  
No. 16 Belmore Street,  
Enniskillen.



If you are unfamiliar with the area we recommend entering your location into google maps to determine specific directions.

There are numerous car parks near by which may be of use to you, the closest being Quay Lane car park which is located directly opposite the practice.



CONSENT & Confidentiality





**B E L M O R E**

DENTAL STUDIO & IMPLANT CLINIC

16 Belmore Street, Enniskillen,  
Co. Fermanagh, BT74 6AA.

Tel: **+44 (0)28 6632 9222**  
From ROI: **048 6632 9222**  
Fax: (0)28 66324272

Email: [sinead@belmoredental.co.uk](mailto:sinead@belmoredental.co.uk)  
Web: [www.belmoredental.co.uk](http://www.belmoredental.co.uk)

Twitter link <https://twitter.com/BelmoreDental>  
Facebook <https://business.facebook.com/belmore.dental>

